



**Western  
Healthcare  
Alliance**

CALIFORNIA  
Critical Access  
Hospital Network



**Specialized services for rural  
and community hospitals**

## Centralized Business Office Solutions

**Western Healthcare Alliance (WHA)** brings cost-effective and patient-friendly Centralized Business Office programs and services to members, which are specialized for rural and community hospitals and physician clinics.

- Increased cash flow
- Decreased denials
- Reduction of days in AR
- Reduction of aged AR
- Access to specialized skills and talent pool
- Detailed reporting
- Performance-based business model
- No costly hiring/training/turnover

Programs and services available through WHA powered by the latest in technology and a professional staffing pool provide complete and a la carte Centralized Business Office operations.

### **Operations include:**

- Commercial billing
- Government billing (Medicare, Medicaid, Medi-Cal)
- Denials management
- Claims edit scrubbing
- Cash posting
- Eligibility verification
- Chargemaster scrubbing
- Self-pay early-out
- Short-term projects
- Legacy clean-ups
- Remote coding

**Collaborating to improve  
community healthcare**

**wha1.org**

Contact us at  
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