



Unemployment cost control

Employer Representatives

California Critical Access Hospital Network has partnered with **Employer Representatives, Inc. (ERI)**, to offer unemployment cost control for limiting employer unemployment tax exposure. As a third-party administrator (TPA) of unemployment insurance claims, ERI helps healthcare providers lower their expenses by managing and administering these claims.

Your hospital must pay unemployment taxes. It's the law. But are you paying more than you have to? By failing to carefully monitor accounts, and allowing unqualified individuals to collect benefits, most hospitals are doing just that.

Most employee lawsuits are won or lost because of front-line managers' documentation, or lack of it.

During the last 30 years, ERI has developed and refined strategies that allow clients to effectively control unemployment compensation costs. These proven strategies enable ERI to reduce the amount of benefits paid to former employees and make certain that only those who qualify for benefits can collect. What's more, ERI relieves members of the time-consuming paperwork required to process claims.

Employer Representatives will:

- Respond to unemployment insurance initial claim in a timely manner and determine validity of claim
- File protests against fraudulent claims and provide adjudicator follow-up calls and documentation
- Monitor quarterly benefit charges and tax rate notices for accuracy and protest erroneous quarterly benefit charges for credit back to employers account
- Provide effective documentation training to supervisors and managers and consulting for employers who are faced with a discipline or termination situation
- Provide employer with timely management reports of ERI services
- Supply necessary forms as needed for accurately documenting warnings and separations
- In compliance with state rules and regulations, provide representation at appeals hearings and prepare witnesses for hearings
- Assess your unemployment insurance claims history
- Prepare second level appeals

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Contact Ed Krey
970.243.7789 or ed@erius.biz