



CCAHN-HCM Revenue Cycle Solutions

California Critical Access Hospital Network (CCAHN) members can now access revenue cycle programs and services through a new partnership with **Healthcare Management (HCM)**. These services provide the best in patient-friendly ebo, extended billing office functions, billing and collections while supporting the sustainability of the organization.

About CCAHN

The California Critical Access Hospital Network is a statewide organization which exists for the purpose of creating collaborative working relationships among California critical access hospitals to strengthen its members through sharing resources, education, and innovation. There are 36 hospital members of CCAHN.

About HCM

Healthcare Management, LLC is owned and operated by 21 healthcare organizations and has over 350 health provider and health network clients across the country. Since 1989, HCM has partnered with clients to create customized programs to suit their individual billing and collections needs and adheres to the highest patient-friendly standards in the industry. HCM features a dedicated client support team for implementation and service, an in-house legal team, client education programs, operational assessments, peer-to-peer forums, and certified healthcare collection specialists.

Program Highlights

- **Payment Solutions** allows you to increase patient collections and reduce operational costs while offering your patients the convenience of making payments online and providing for the flexibility of accepting all payment types.
- **Coding Services** will provide answers for your hard and soft coding needs, chargemaster and charge capture review, denial management, temp staffing, and customizable education and certification.
- **Central Business Office** offers billing, follow-up, denials, claims edit, and cash posting. Our staff is uniquely qualified, and offers extensive billing and follow-up experience for all payers, including Medicare, Medicaid, Medi-Cal, Commercial, and Workers Compensation.
- **Self-Pay Early-Out Services** provided by AR Services.
- **Bad Debt Collection Services** provided by A-1 Collection Agency and A-1 Legal Services.
- **Revenue Cycle Improvement Programs** for admissions and collections training, customer service training, charity and collections review, and revenue cycle assessment.

The Revenue Cycle Process

- HCM performs needs assessment and reviews with facility.
- Based on needs, facility selects program(s).
- Appropriate contract(s) are put into place.
- HCM implements program(s) and initiates process(s).
- HCM performs program assessment on ongoing basis.

ccahn.org

Contact us today!
877.254.1349 or info@wha1.org

